DOD™

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UPDATE
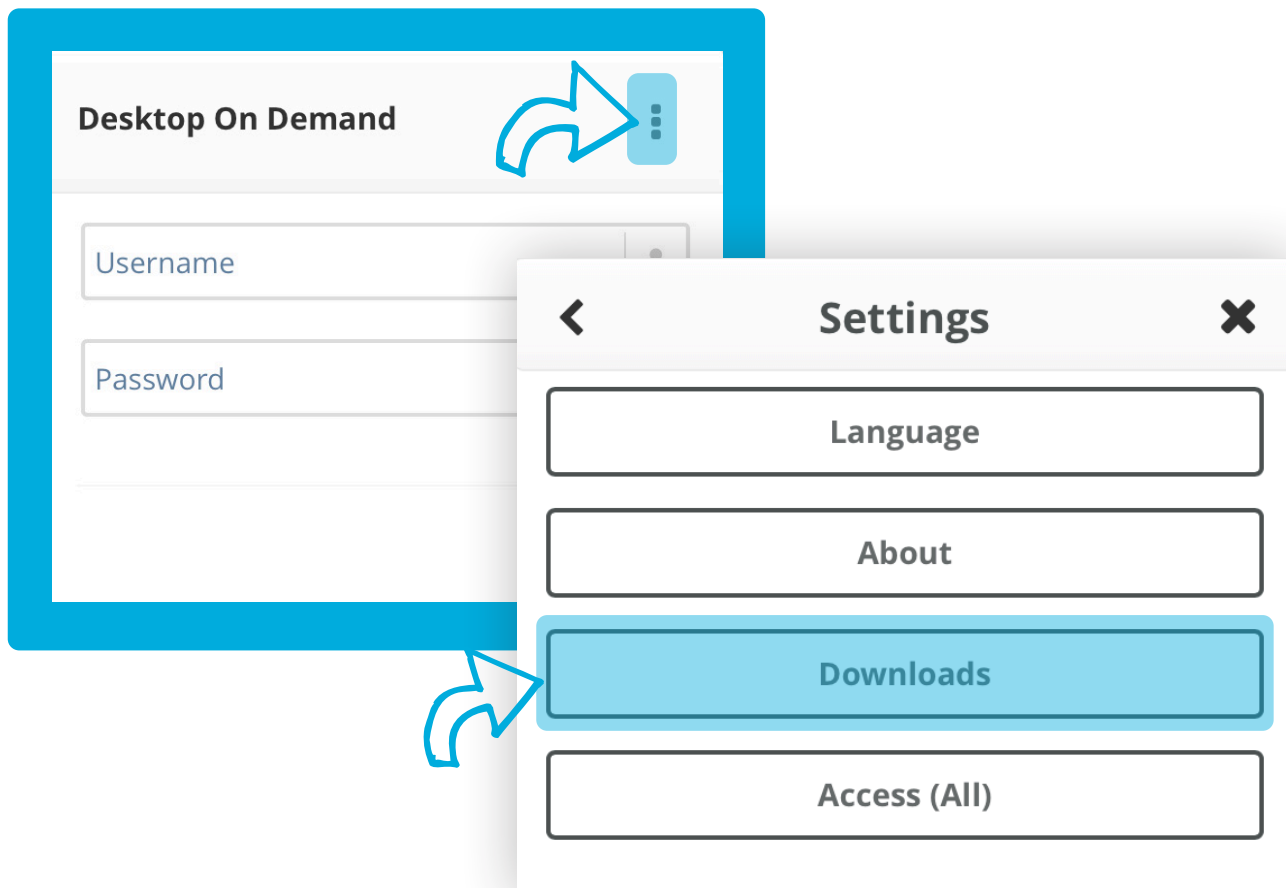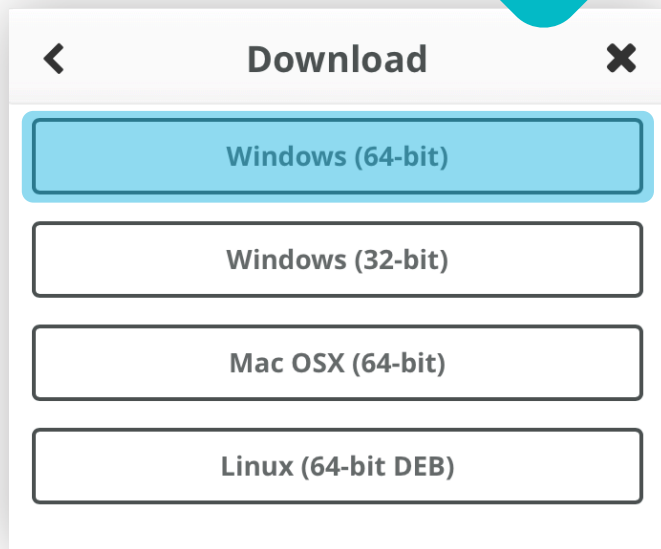Ericom Connect
Latest Version

Hello there!

Ericom client software is backwards compatible. You can install the latest version by following this step-by-step guide.

1. Please download the installer by first visiting here: https://download.desktopondemand.com

2. Click on the **3 vertical dots** and select the **Download** option.

:

Desktop On Demand

⋮

Username

Password

< **Settings** ✕

Language

About

Downloads

Access (All)

CYBER ESSENTIALS

ISO 27001
Certified IS 640314
Information Security Management System

www.desktopondemand.com

Download

Windows (64-bit)

Windows (32-bit)

Mac OSX (64-bit)

Linux (64-bit DEB)

3. Select the Windows (64-bit) option.

**4.** **Run the installer** once it's downloaded and click **Next** to move through the install.

Ericom AccessPad Client - InstallShield Wizard

ERICOM
BE CONNECTED, BE SECURE

Welcome to the InstallShield Wizard for Ericom AccessPad Client

The InstallShield(R) Wizard will install Ericom AccessPad Client on your computer. To continue, click Next.

Ericom AccessPad Client - InstallShield Wizard

Destination Folder
Click Next to install to this folder, or click Change to install to a different folder.

ERICOM
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Install Ericom AccessPad Client to:
C:\Program Files\Ericom Software\Ericom AccessPad Client\

Change...

☐ Use local Windows credentials to single sign-on (SSO) to Ericom AccessPad Client

☐ Register the Ericom URI on this machine

To enable SSO and URI, Ericom AccessPad Client installation must be executed via Administrator-level command prompt

InstallShield

< Back | Next > | Cancel

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5. If you already have the Ericom Client installed, you can keep your settings by **selecting No.**
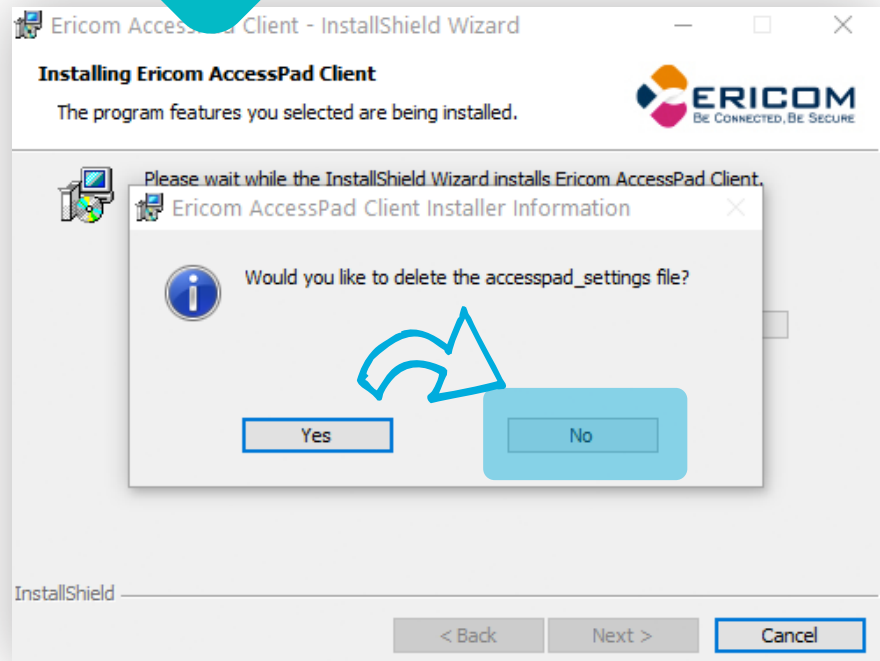
Once you have completed the install, you will be able to launch the client as normal. If you wish to check the version, simply click on the **About AccessPad**.
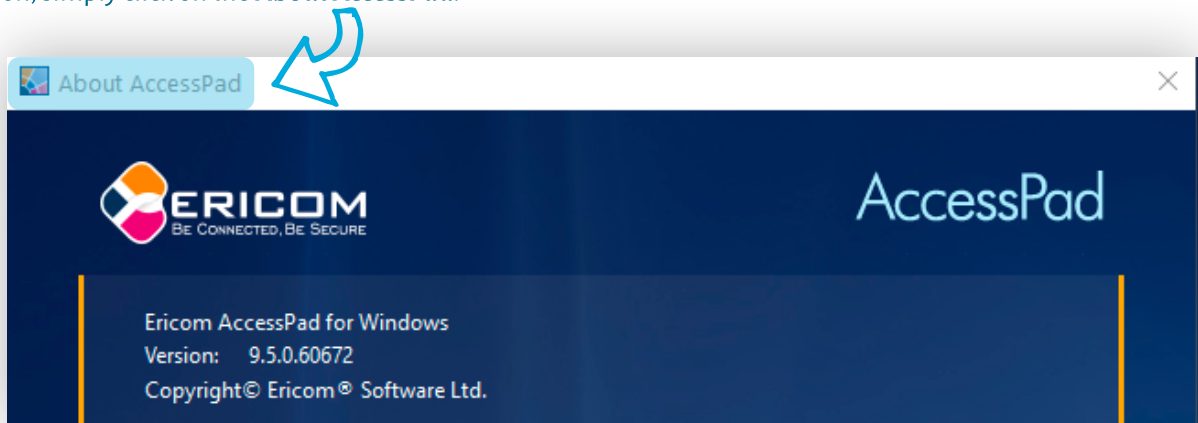
We're on hand if you need help

If you have any issues with installing the Ericom AccessPad, please do not hesitate to give us a call or send us an email. **We'll be more than happy to help guide you through it!**

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